

## Is the glass half full or half empty?

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### ASSESSING STATISTICAL LITERACY AND ATTITUDES FOLLOWING A SECOND COURSE OF BUSINESS STATISTICS

AMY LUGINBUHL PHELPS, PHD



## The Reform Movement

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- Focused primarily with the Intro 1-semester course
- Enter the GAISE guidelines
  - Emphasis on **statistical literacy** and demonstration of **statistical thinking** in final report, authentic assessment.
  - Use of **real data**
  - Foster **active learning** and stress conceptual understanding.
  - Use of **technology** to summarize and analyze
  - Use **assessments to improve** and **evaluate student learning**.

## Evidence of changes in pedagogy

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- **Real data, Experiential learning, Writing and Authentic Assignments**
  - ✦ Archbald and Newmann 1988, Angelo and Cross, 1993, Crowley 1993, Garfield, 1994 and Chance 1997
- **Butler, 1998**
  - ✦ Cites a lack of or improper applications of statistical concepts in the workplace
- **Wild and Pfannkuch, 1999**
  - ✦ Do we really know how to teach students to think like statisticians and solve problems?  
...and so many more!

## Why CAOS?

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- Garfield, 2000
  - Large-scale survey of statistics instructors
    - Evidence of widespread reform
    - No quality assessment to measure impact of reform
- Enter the ARTIST CAOS exam for assessing statistical literacy
  - delMas, Garfield, Ooms and Chance, 2007
  - Results not altogether encouraging, increased difficulty
    - interpreting boxplots
    - understanding important design principles (bias, randomization)
    - concepts related to probability, sampling variability and inferential statistics.

## Wild and Pfannkuch (1999)

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- Is the glass is Half-empty?
  - All we can do is assign projects and hope that something develops.

OR

- Is the glass is Half-full?
  - Maybe we just need to advocate for a second course of a non-major statistics course.

## Study Purpose

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The present study asks

1. Is there significant improvement in statistical literacy of basic introductory level concepts (as measured by the ARTIST CAOS exam) following a 2<sup>nd</sup> course in Business Statistics?

and

2. Are there significant changes in student attitudes toward statistics following a 2<sup>nd</sup> course in Business Statistics?

### Study Design 7

- **Business Students were observed through two semesters of Business Statistics taking the same instructor for both courses. Data measured:**
  - Beginning of Fall 2007 (pre 1<sup>st</sup> course of stats)
  - Beginning of Spring 2008 (pre 2<sup>nd</sup> course, post 1<sup>st</sup> course)
  - End of Spring 2008 (post 2<sup>nd</sup> course)
- **Students were given:**
  - ARTIST CAOS (mandatory) exam as part of their lab grade
    - Extra credit was given to those who improved their post score
  - Offered the SATS survey as extra credit for their lab grade

### Statistical Analyses 8

- **Repeated ANOVA**
  - Equality of mean exam score over 3 repeated times
  - Equality of mean attitude for the six attitude components
  - Post-Hoc analysis for multiple pair-wise comparisons
- **Question analyses**
  - Question by question paired t-tests between pre and post in the **second semester only** to see which questions: improved, stayed the same or worsened in comprehension.

### Statistical Literacy Results 9

- **The BIG question: Did students improve their mean CAOS score (statistical literacy)?**
  - **The glass is Half-full! Yeah ☺**
    - Repeated ANOVA ( $p < 0.001$ ) - significant change in mean CAOS score over the three measures.
    - a 10% or one letter grade increase
  - **The glass is half-empty! Nay ☹**
    - Final mean CAOS score is only 52.3% with a standard error of 1.3%.

### Half-full, Items of Improvement 10

Item	Measured Learning outcome	% correct Pre	% correct Post	P-value n=83
5	Match histogram to description of variable (last digit in phone #)	67.5%	78.3%	0.0294
11	Compare 2 dotplots considering where most of data are	86.7%	94.0%	0.0415
14	Compare sd btwn 2 histograms, least spread from middle	44.6%	69.9%	0.0003 *
24	Random assignment supports causal inference	56.6%	75.9%	0.0020
26	Recognize incorrect interpretation of p-value, P(trmt not effective)	36.1%	56.6%	0.0009 *

\* Due to multiple comparison of 40 item exam, statistically significant results,  $p < 0.001$

### Half full or half empty? 11

- **Nine items in which more than 60% of the students scored correctly on both pre and post tests**
  - Description of approx bell-shaped histogram \*
  - Match histogram to description of variable (like #5) \*
    - Wrist circum ~ bell-shaped
    - scores from an easy quiz, skewed
  - Compare 2 groups using dotplots (like #11) \*
    - considering where most of data are is valid comparison
    - Comparing extremes is not valid
  - Consistent results are better for estimating \*
  - Interpreting relationships from scatterplots \*
  - Can recognize a valid probability stmt of a CI

\* Consistent findings of delMas et al

### Broken glass, Increased misconception 12

Item	Measured Learning outcome	% correct Pre	% correct Post	P-value n=83
27	Recognize incorrect interpretation of p-value, P(trmt is effective)	49.4%	37.3%	0.029
32	Understanding sampling error is used to make inference about sample mean. (1-sample t-test)	16.9%	8.4%	0.026
33	Understanding that a distn with $med > \mu$ is likely left-skewed, graph given sample stats	27.7%	14.5%	0.010
37	Understanding how to simulate data to find probability of observed value.	16.9%	9.6%	0.067

\* Due to multiple comparison of 40 item exam, statistically significant results,  $p < 0.001$

### Shattered glass

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- More than 1/2 of the students missed 10 items on both the pre and post test.
  - Interpreting boxplots
  - Data to histogram
  - Important design principles and purpose of simulations
  - Sampling variability
  - Making proper inferences
- One in five students actually decreased understanding on 6 items of the test.
  - Boxplots, valid interpretations of p-value, graphing a population from sample stats and applying a rejected H0

### How can I show my face in public?

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- Consistent results with delMas et al using 760 subjects from around the globe

The difference is, this is after a second course in Business Statistics. So what do we do in a second course of 'intro', non-majors statistics

- Lots of hypothesis testing
- Lots of test statistics
- Lots of standard errors
- lots of p-values

### Do how to the student 'FEEL'

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The six attitudes (SATS) components observed over the 3 time periods indicate:

1. **Affect** – I will like statistics NS
2. **Effort** - I plan to study NS
3. **Interest** – I am interested in stats p=0.005
4. **Value** – Stats is useful p=0.043
5. **Difficulty** – Stats is easy p=0.009
6. **Cognitive** – I can learn stats NS

### Post Hoc Comparison Student Attitudes

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- **Interest**  
Significantly reduced interest following the 1<sup>st</sup> semester, and did not gain interest throughout 2<sup>nd</sup> semester (though no further drop)
- **Value**  
Though not significant following the 1<sup>st</sup> semester, the gradual drop became significant following the 2<sup>nd</sup>
- **Difficulty**  
Perceived difficulty became significant only in the 2<sup>nd</sup> semester.

### Attitudes (SATS) and Performance (CAOS)

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- Is there a relationship between improvement the on the CAOS assessment and changes in how they 'feel' towards statistics?  
Of the six attitude components, only 'effort' showed a significant relationship with CAOS scores.
  - Those that reported an increase in effort in the second semester revealed a significant association with decreased performance on the CAOS exam as indicated by a Chi-Square analysis.

### Indications

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- Some of the 'historically' important learning objectives, students may have already mastered.
  - GAISE is lower education is hard at work!
- Some of the important learning objectives, they are failing to understand even after taking the course.
  - Self-reported increased effort did not result in increased literacy
- Students reported a loss of interest ff the 1<sup>st</sup> course
  - Remained disinterested in the 2<sup>nd</sup> course
  - Valued statistics less in 2<sup>nd</sup> course
  - Found it more difficult.

### The challenge of 'Letting Go'

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- USCOTS '09 – 'Letting go to grow'

#### Let go of concepts

- Students now bring into the course
- They are not grasping in a single semester and which 'who cares' in the workplace. Cobb, USCOTS '09

#### Stoking the fire

- How can we increase interest and value?
- Maybe by letting go of some of the 'meaningless' drudgery, the fire will glow brighter.

### Conclusion

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Half-Empty?

or

Half-Full?